

The Operational Resilience & Third Party Risk Conference  
24<sup>th</sup> June 2026 | Hilton Canary Wharf, South Quay, Marsh Wall, London E14 9SH



## Welcome To The Operational Resilience & Third Party Risk Conference

### Official Programme

Please note that these timings are flexible. Due to the nature of a live event, the conference chairs and organisers will be updating the timings throughout the day to adapt to speakers running over time, late arrivals, last minute changes and extending popular sessions. Please rest assured we will do our utmost to adapt and to accommodate all live changes.

Organised By:



## 08.15 Registration & Informal Networking

### 09.00 GIC Welcome & Morning Chairs' Opening Remarks

Hannah Jones, Group Head of Business Continuity, **JD Sports Fashion**



## Cyber & Cloud Security

### 09.10 Gold-Standard Cyber & Cloud Security Strategies To Protect Against Advanced Threats & Sophisticated Attacks To Ensure Watertight Business Protections

- Embedding cyber security fundamentals: Getting the basics right
- Modern cyber defence: Prioritising detection, response, and recovery through mature operating models and well-practised incident management
- Using risk & threat intelligence: Applying real-world threat data and business impact insights to prioritise investment and communicate risk to executives and the board
- Governing cloud & third-party risk: Maintaining assurance over cloud and suppliers through clear accountability and continuous monitoring, without slowing delivery

Stuart Lewis, Chief Information Security Officer (CISO), **UK Civil Aviation Authority**



## Third Party Risk Management - Panel & Q&A

### 09.35 Identify, Manage & Mitigate Third Party & Supply Chain Vulnerabilities To Maintain Resilient, Reliable Operations

- How can organisations develop strong mapping and visibility systems of key suppliers and develop deeper knowledge of supplier resilience and vulnerabilities?
- How can monitoring of third parties be boosted to drive security without overburdening suppliers – or our own internal capabilities?
- How can companies mitigate against concentration risk and ensure security eggs aren't all in one basket in an era of global cloud providers?
- Gain insights into 4th, 5th and nth party risks and truly understand the risks and vulnerabilities further through the supply chain

Andrej Kurlovic, Chief Information Security Officer & Data Protection Officer, **Home Bargains**



Paul McAleese, Director Digital Strategy for Supply Chain Risk, Resilience & Network, **Johnson & Johnson**



**Johnson & Johnson**

Joseph Harrison, Head of Procurement Operations & Third Party Risk, **The AA**



Colin Lowe, Head of Operational Resilience, **Sainsbury's**



## Trusted Access, Unknown People

### 10.10 Knowing Who Works For Your Partners: Data Sovereignty, Intellectual Property & The Hidden Workforce Risk In Third Parties

- Who actually has access? Most organisations know which suppliers they use, but not always which individuals, subcontractors or offshore teams can see their data and systems
- Data sovereignty in practice: Understanding where UK data is handled, who can access it, and what controls exist beyond the contract
- The hidden workforce problem: Looking at remote workers, subcontractors and impersonated employees, including lessons from DPRK IT worker cases
- Security clearance vs supplier confidence: Defence projects rely on vetted people; what is the commercial equivalent when third-party staff handle sensitive business data?
- Crisis exercises that cross the org: Running realistic scenarios with the people who own supplier scopes of work, and keeping the response aligned across multiple business units

Lewis Floyd, Cyber Security Specialist, **Core to Cloud Ltd**



**CORE TO CLOUD™**

### **Crisis Management Strategies - Perspective One**

#### **10.25 Strengthen Organisational Capabilities To Manage Crises Decisively, Coordinate Effectively & Recover With Confidence Across Complex Scenarios**

- Draw up and develop best-in-class crisis frameworks & playbooks that can respond with speed and vigour to complex situations
- How can teams be brought together during times of peace and stability to ensure collaboration and joined up thinking when crisis hits?
- How can professionals ensure access to accurate and reliable data during crisis and ensure data-led decision making and resolutions?
- Define a minimal viable proposition (MVP) through proactive Loss of Business Process Planning
- Build continuous improvement into the heart of crisis planning to ensure strategies meet the constantly shifting threats facing organisations

John Frost, Chairperson, **RBCA**



### **10.50 Morning Refreshment Break With Informal Networking**

## Crisis Management Strategies - Perspective Two

### 11.20 Strengthen Organisational Capabilities To Manage Crises Decisively, Coordinate Effectively & Recover With Confidence Across Complex Scenarios

- Draw up and develop best-in-class crisis frameworks & playbooks that can respond with speed and vigour to complex situations
- How can teams be brought together during times of peace and stability to ensure collaboration and joined up thinking when crisis hits?
- How can professionals ensure access to accurate and reliable data during crisis and ensure data-led decision making and resolutions?
- Build continuous improvement into the heart of crisis planning to ensure strategies meet the constantly shifting threats facing organisations

Brian Davis, Group Head of Operational Resilience & Crisis Management, **Babcock International Group**



### 11.45 From Third Party Risk to Decision Intelligence - Rethinking Operational Resilience in a World of Continuous Change

John Will Present On How Organisations Can Move From Fragmented Crisis Response To A More Connected, Decision Ready Model Of Resilience

John Davison, Managing Director, **F24**



## Geopolitical Risks & Volatility - Panel & Q&A

### 12.00 Ensure Resilience Throughout Complex Global Networks & Changing Threats In The Face Of Shifting Landscapes & Interconnected Issues

- In the face of volatile, complex and changing global challenges, how can organisations adapt quickly to threats to physical assets or third party supplier risks and ensure resilience?
- What risk thresholds or assessments should organisations rely on to inform decision-making around global risks?
- How can continuity plans account for the snowball impacts following crisis situations and ensure preparedness for the aftershocks?

James Hankey, Global Head of Safety, Security & Continuity, **British Council**



Alex Stevens, Group Technology Risk Assurance Senior Manager, **Sky**



## Navigating Crisis With Control: Strengthening Incident Response In A Volatile Landscape

**12.30 Recent Weeks And Months, Organisations Have Been Reassessing How To Position Their Incident & Crisis Response In Light Of The Evolving Situation In The Middle East. This Short Session Will Share Key Themes Emerging From Client Discussions, Along With Practical Approaches To Maintaining Control, Strengthening Governance, & Preparing For What Comes Next**

What we're seeing

- Key challenges observed across organisations in the past months
- Common operational and reputational pressures

How organisations are responding

- Effective crisis governance and decision-making cadence
- Structured approaches to impact assessment and coordination

What comes next

- Medium- and long-term impacts to monitor
- Horizon scanning, scenario planning, and implications for continuity

James Wood, Regional Security Director, **International SOS**



## 12.45 Topic Generation Form Submission

*We would love to hear your thoughts on potential topics or ideas of one-day brand-led conferences – please do submit any thoughts or ideas via the QR code on the screen. Many thanks!*

## 12.50 Lunch & Informal Networking For Speakers, Delegates & Partners

## 13.50 Afternoon Chair's Opening Remarks

Hannah Jones, Group Head of Business Continuity, **JD Sports Fashion**



## Facilitated Peer-To-Peer Discussions:

14.05 Network & Discuss Hot Topics With Insightful Expert & Have Your Key Issues Answered

### A) Crisis Readiness

Gillian McAuslane, Global Head of Crisis Management, **M&G**



### B) Risk Assessments

C) Third Party Risk and Intelligence: Continuous Monitoring of Your External Ecosystem

Vincent Cook, CEO, **Averro**



## Communicating Resilience Internally - Panel & Q&A

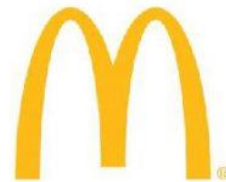
### 14.30 Equip Leaders & Teams With Clear & Actionable Resilience Programmes, Messaging & Cultures That Minimise Risk & Boost Security Top To Bottom Across The Organisation

- How can professionals ensure that security and resilience is top of mind for senior leaders and secure operational resilience as a board-level issue?
- Break down internal silos to bring all teams on a singular, consistent resilience journey
- How can resilience and security be embedded throughout all layers of the business and ensure it is seen as a top priority?

Rebecca Fenemore, Head of Procurement & Supplier Management, **Thames Water**



Scott Brayshaw, Cyber Security & Data Manager, UK&I, **McDonald's**



Matthew Taylor, Operational Resilience Manager, **bet365**



**bet365**

### 15.05 Evaluation Form & Feedback

*We would love to hear your thoughts from the conference today, please do submit your feedback via the QR code on the screen. Many thanks in advance!*

### 15.10 Afternoon Refreshment Break With Informal Networking

### Resilience Framework & Governance

#### 15.40 Design Practical, Proportionate Governance Frameworks That Go Beyond Documenting Resilience To Genuinely Strengthen Programmes

- How can resilience frameworks be created that integrate risk, continuity, cyber and operations without duplicating effort or producing unnecessary complexity?
- How can resilience teams bridge the gap between PMO and IT governance for enterprise-level resilience?
- Build frameworks that can adapt to changing regulations, priorities and threats to ensure long term, value-based decision making?

Catherine Moore, Central PMO Lead, **Mundipharma**



**Future Threats & Long-Term Resilience - Panel & Q&A**

**16.05 Set Teams & Organisations Up For Long-Term Success Through Fit-For-The-Future Strategies That Tackle The Next Generation Of Resilience Threats**

- Encryption and quantum computing? Shifting alliances and geopolitical threats? What future risks and challenges should be front of mind for resilience professionals over the next 18 months?
- How can professionals balance the here and now risks of resilience whilst ensuring enough focus is given to future, uncertain threats?
- How can AI and new tech be integrated into resilience frameworks for long-term security whilst mitigating against the introduction of new threats?

Martin Mirimo, Head of Supplier Relationship Management, **Travelodge**



Gillian McAuslane, Global Head of Crisis Management, **M&G**



John Frost, Chairperson, **RBCA**



**16.40 Afternoon Chair's Closing Remarks & Official Close Of Conference**